



Capt. Nathan Hildebrand



Capt. Fritz Fuszko

CLEARED FOR TAKE OFF

Plan Ahead - Show Leadership

LEARN FROM PILOTS

Improved performance through enhanced workflows

A WORKSHOP WITH

Capt. Fritz Fuszko
Boeing 767 CRM-Instructor

Capt. Nathan Hildebrand
Airbus A-380 CRM-Instructor

For businesses and organizations, their managers and employees

The Workshop



Dangerous situations in the cockpit can occur very rapidly with drastic consequences. In order to safeguard quick and professional reactions in difficult situations, CRM has become mandatory for all airline pilots. During training, pilots learn non-technical skills designed to help prevent air accidents. The aim is to learn and improve skills, such as team collaboration, situational awareness, leadership, decision-making, risk management and effective communication.

CRM is not only an essential tool for pilots, but when applied properly can also be a very powerful tool in the hands of managers to better master tasks and complex situations in their professional work environment. Our workshops follow real CRM training sessions for airline pilots.

The curriculum of our workshops will be decided in accordance with your business needs. In this way, your company requirements can be addressed individually. The duration of our workshops is designed to fit your schedule.

CRM Workshop "Cleared for Take Off" - Duration

Plane Talk "Learn from Pilots" (open to all)	2-4 hours
Workshop "Cleared for Take Off" (for businesses)	1-2 days
EASA-Compliant CRM Training (for pilots)	2-3 days

THE CRM STORY

Since the 1970s it has become increasingly clear in the aerospace industry that human error is still the main factor in accidents with a contribution of up to 80%.

To overcome this, Crew Resource Management has been developed over the past 40 years to address the complex interpersonal role of communication and interaction.

Crew Resource Management Training (CRM)

is „the use of all available resources - information, equipment and people - to achieve safe and efficient flight operations“. The training also teaches pilots non-technical skills to cope with complex situations.

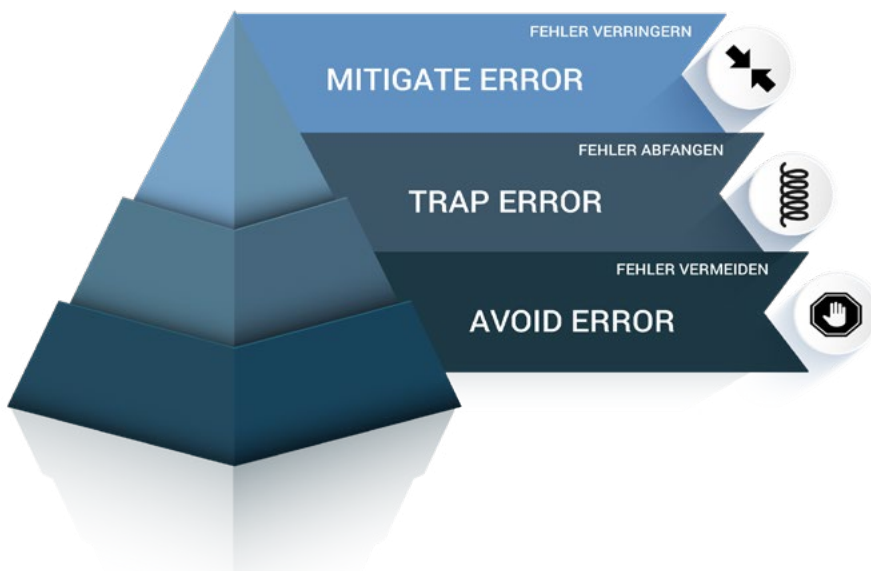
The CRM model is a success story. In the last decades, countless accidents have been prevented and lives saved through CRM training.

Based on aviation research, CRM also helps companies and high-risk industries to ensure more efficient business operations. Through improved collaboration, companies can save costs and make operations as a whole much safer.

Topics & Program

POSSIBLE TOPICS FOR CRM TRAINING, WORKSHOPS & TALKS

CRM Pilot -Training	Workshop "Cleared for Take Off"	Presentation "Learn from Pilots"
Leadership	Leadership Style & Management	Learn from Pilots
Problem Solving & Decision Making	Problem Solving & Decision Making	What is CRM?
Monitoring & Intervention	Observation & Intervention	The Human Factor
Non-Technical Skills	Non-Technical Skills	Teamwork
Workload Management	Workload Management	Language, Communication & Style
Situational Awareness	Situational Awareness	Recognize & Avoid Dangers
Effective Communication	Effective Communication	Keeping The Overview
Threat and Error Management	Threat and Error Management	How do Pilots train?
Leadership & Team Dynamics	Leadership & Team Dynamics	Shock & Fear: Mastering Surprises
Resilience Development	Resilience Development	Cultural Differences - Prejudices
Surprise & Startle Effect	Surprise & Startle Effect	Optimize your Workflows, Checklists
Company & Operators Safety Culture	Company & Operators Safety Culture	
Cultural Differences	Cultural Differences	Pilot's Insider Stories
Standard Operating Procedures & Checklists	Procedures, Briefings, Checklists	
Stress & Stress Management	Stress & Stress Management	
Conflict Resolution	Conflict Resolution	
Automation & Specific type-related Differences	Human Factor & Automation	
Human Performance & Limitations	Human Performance & Limitations	
Case Studies	Case Studies	



**BOOK
YOUR CRM
WORKSHOP
TODAY!**

Target Audience



Our workshop „Cleared for Take Off“ is aimed at companies, organizations, high-risk industries and their respective executives and managers at different levels. Groups of 8 to 20 participants are recommended for training sessions & workshops. For groups larger than 20 participants we recommend our presentations which are aimed at a broader audience.



GOALS & BENEFITS

Depending on the selected modules, participants will be able to experience and learn the following:

- Experience a change of perspective between managers and employees in a team.
- Learn to apply and understand standard operating procedures, checklists and standardized communication workflows.
- Experience the effects of different communication styles.
- Learn to make sustainable and efficient decisions under time pressure and in emergency situations.
- Experience the ability to recognize, assess and correctly manage risks.
- Put what you have learned into practice by means of team work and case studies.

TARGET AUDIENCE

CRM Training for Pilots

Captains and Copilots

Commercial Pilots

Private Pilots

Skydivers

Air Ambulance & Emergency Flight Operations

Flight Attendants & Air Traffic Controllers

Workshop “Cleared for Take Off”

Executive Staff & Management

Corporations, Business & Industry

Universities & Education

Health Sector

Emergency Forces, Special Units & Military

Various High Risk Sectors

Plane Talk “Learn from Pilots”

Exciting stories, open for everyone!

COURSES
OFFERED IN
GERMAN
OR
ENGLISH

Mach 2 The Team

Capt. Nathan Hildebrand

Nathan Hildebrand is an airline pilot, certified CRM trainer, Flight Instructor and founding partner of „Mach 2 - Aviation Experts“. In more than 30-years as a pilot in civil aviation, he has flown the aircraft types Airbus 380, 340, 330, Boeing 777, 767, 737 and Fokker 50 for Emirates Airline, Lauda Air, Crossair, Tyrolean Airways and Austrian Air Services. For 17 years he worked as a captain and trainer for Emirates Airline in Dubai, where he played a key role in the world's largest Airbus 380 training program.



Capt. Fritz Fuszko

Fritz Fuszko is a long-haul captain on the Boeing 767, CRM trainer at Austrian Airlines, authorized instructor for airline pilots (ATPL) and founding partner of „Mach 2 - Aviation Experts“. In his more than 30-year career with Austrian Air Services, Crossair, Lauda Air and Austrian Airlines, he flew various types of aircraft on long-haul (Boeing 777, Boeing 767) as well as on short-haul (Boeing 737, Fokker 50). He began his career on the Saab-Draken and Saab-105 fighter jets.





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& Event Booking:**

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